

White Label Support Contracts



Why Ikonik?

We provide hardware cover with response times and quality of service comparable to the manufacturer but for a fraction of the price. And unlike manufacturer fixed term and service contracts, we can be fully flexible with our offerings.

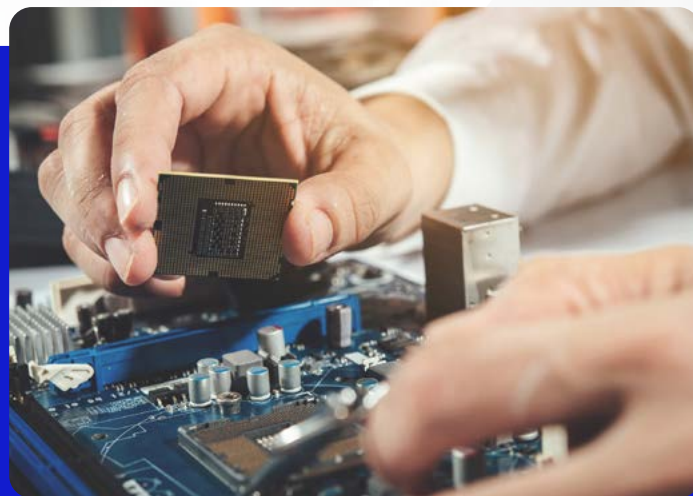


Equipment Spares

Having certified engineers means nothing if they don't have access to the required spares. This is why it is fundamental to any support contract to have a dedicated spares resource and with Ikonik that is exactly what you get.

High Level of Stock

Ikonik's comprehensive network of spares warehouses enable our field engineers to respond quickly and effectively to any fault call or incident.



Our Products & Services

The Ikonik support services have an experienced technical support team and a thorough understanding of the IT support market. With Ikonik you get competitive pricing, a highly qualified team, and an unrivalled level of service.



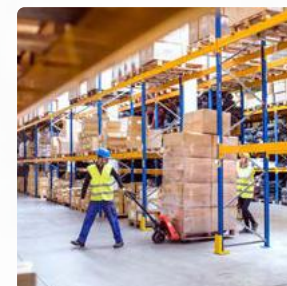
24/7 Help Desk

Worldwide Cover with a possible 4-hour response/fix time day or night – 7 days a week, 365 days a year. You can rest assured that in the event of any faults, your customer can be back up and running quickly.



Expert Engineers

Ikonik has an extensive network of field based engineers who are fully brand accredited. Each and every one is qualified to the highest standard and is continuously trained and kept up to date with all the latest technologies.



Parts Inventory

We carry a huge inventory of parts, so we can get replacements out fast. This means faults get repaired quickly, helping to avoid costly downtime and minimise complaints from your customers. We can support the latest technologies as well as out of warranty equipment that manufacturers no longer support.



White Label

Ikonik offers white label services, providing customised IT solutions and products under your brand for a seamless, branded experience.

Enable Your Customers IT Support Contracts >