



ikonik

# Protekt

## Ubiquiti 3 or 5 Year Extended Warranty

### Eligible Products

Coverage applies to a wide range of Ubiquiti hardware, including networking and infrastructure devices purchased through approved distribution channels in the last 12 months, with at least 30 days' warranty remaining.

All RMA claims must be logged via your Ikonik account manager in the first instance. Logging via Ubiquiti could delay the dispatch of replacement products.

### Available Warranty Options

#### UW/3/IKO

3-Year Advanced Replacement Warranty

#### UW/5/IKO

5-Year Advanced Replacement Warranty

Above warranties available on eligible Ubiquiti products purchased through Ikonik.

### How Our Warranty Improves on the Standard Warranty

Year	Covered By	Claim Process
Year 1	Ubiquiti	Submit claim via <a href="http://rma.ui.com/submit">rma.ui.com/submit</a>
Year 2-3	Ikonik Protekt UW/3/IKO	Claim through Ikonik Protekt
Year 2-5	Ikonik Protekt UW/5/IKO	Claim through Ikonik Protekt

The manufacturer's standard warranty offers hardware replacement through its standard RMA process. This process requires the faulty device to be returned and inspected before a replacement is issued.

With Ikonik's extended warranty, you get advanced next-business-day replacement with additional duration. This ensures minimal downtime and keeps your customers operational.



### The Benefits of the Extended Warranty

- > Faster support and reduced downtime
- > Improved customer satisfaction
- > UK-based support and logistics
- > Strong value-add opportunity for resellers and partners

### Next Business Day Replacement

- > Replacement devices dispatched the next working day following claim approval
- > No need to wait for the faulty device to be returned
- > Reduced operational disruption and faster recovery
- > Like-for-like replacements wherever possible

### Coverage on Existing Purchases

- If you have existing Ubiquiti products, you can still access Ikonik's warranty by providing:
- > Proof of purchase from an official UK Ubiquiti distributor
  - > Device serial number(s)
  - > End-user or installation site details
  - > At least 30 days' Ubiquiti warranty remaining